

What are my options to raise my GT score or improve my English and Math skills?

- Soldiers have two options: they may attend the Basic Skills Education Program (BSEP) offered at the Education Center or use the self-study online program. The BSEP class is four weeks and runs 0900-1200 or 1300-1600. Soldiers must have completed the Test of Adult Basic Education (TABE) within the last year, turn in a memorandum signed by their commander, and a copy of their ERB to Room 141 in the Education Center. The self-study program, Peterson's Online Academic Skills Course (OASC) which is the primary curriculum used for BSEP classes, is listed at www.nelnetsolutions.com/dantes.

Is there a website for practice testing?

- Soldiers can sign into www.nelnetsolutions.com/army and register for up to 3 practice tests for CLEP/DSST; ASVAB prep; AFCT.

How long does it take for tuition assistance to be approved?

- After the Soldier submits his Go Army Ed account for approval, it usually takes up to 3 business days to receive the reply. After that, the Soldier should contact the college as they may require additional information from the Soldier before acceptance.

How to enroll in a class?

- Once your account is activated in the Go Army Ed portal and you have contacted your college (or they contacted you), log into your Go Army Ed account and select "Request TA." Follow the prompts to enroll. All Soldiers must enroll for all classes through the portal before the start date of the class.

What schools offer in-seat classes on base?

- At Fort Drum, Jefferson Community College offers in-seat instruction; Columbia College of Missouri offers in-seat instruction for 300/400 level courses at the bachelors degree level; and State University of New York (SUNY) Empire State College offers independent study (one-on-one) instruction at the Education Center.

How to change home school/degree plan?

- Log into Go Army Ed and create a Helpdesk case. Please indicate the new college and degree plan you wish to pursue and submit. The Helpdesk case will be answer in 24 hours.

What do I do when I have a hold on my account for AIT graduation?

- If your AIT 1-year graduation has come and gone and your account is still on hold, print out the first page of your Joint Services Transcript found at <https://jst.doded.mil> ; upload it to your Go Army Ed efile, and create a Helpdesk case, labeled "AIT hold removal."

Course Planner- how does it work?

- OVERVIEW: Your Student Agreement/Degree plan must be uploaded to your efile, along with remaining courses needed to complete your degree. Your college or education center will then review and verify these courses. You will then be able to enroll in remaining courses without additional intervention.

Course Planner- how long does it take to get approved?

- It will generally be processed within one week and you will receive confirmation on the decision.

Can my spouse receive money for college?

- Depending on the rank of the Soldier, spouses may qualify for MyCAA program. This Department of Defense-sponsored program provides up to \$4000 for spouses to earn a career-oriented associate degree, certificate, certification or license at an accredited college, university, or technical school in the U.S. or approved testing organization... For more information, please log onto the <https://aiportal.acc.af.mil/mycaa> website.

Does Fort Drum offer GED classes or English as Second Language classes?

- The Jefferson/Lewis Vocational/Technical Center (BOCES) offers both the GED and English as Second Language classes on Drum. Both classes are free. Soldiers, Spouses, and Family members are to contact the local phone number at 315-779-7220 for more information and registration. They can also view the website at www.boces.com.

How do I clear for a chapter or retirement or regular discharge?

- Soldiers provide a copy of their DD 214 worksheet to schedule their out-processing education brief. Based on discharge, some Soldiers will be scheduled for a group briefing or one-on-one briefing with a counselor.

How to change from MGIB to Post 911?

- When you are ready to start using your Veteran's benefits, you will need to log into the www.gibill.va.gov website and apply for benefits. You will be prompted to select your program at that time. Reminder: once you select POST 911 you cannot return to MGIB so be sure to research the benefits of both programs before selection.

How do I transfer my Post 911 to my spouse or dependents?

- Using your CAC card, you will need to log into <https://www.dmdc.osd.mil/milconnect> . Select Transfer Education benefits tab to the right of the screen. You must have at least 6 years of military service to transfer to your dependents. (Spouses may use the program after you complete six years. Children may use the program after you complete 10 years of service). NOTE: You will have to agree to serve an additional four years starting with the date of approval. Be sure to get all the facts before proceeding.